



Pittsburgh State  
University

**STUDENT LIFE**  
**ANNUAL**  
**REPORT**  
**2019-2020**

**PITTS**  
**STATE**

**GORILLAS**

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# STUDENT LIFE

Office of Student Life

## LETTER FROM THE VICE PRESIDENT:

What a year this was, especially from just before Spring break on. Probably no year in the University's history, except perhaps for the time of the 1918 pandemic, has presented more challenges. With each challenge comes exceptional opportunity. The good news is that as fast as the challenges and opportunities came, members of the campus community responded. All areas of Student Life stepped up, met the challenges, seized opportunities and worked to keep things on track in service of students.

This annual report provides an opportunity to share a glimpse into the success we had in the past year, both before and during the pandemic. So many great things were happening, some of which were interrupted as we abruptly shifted to complete the spring semester in a way that would limit the spread of the virus and keep everyone safe. To have completed that spring semester in such a different way, but so successfully, is a tribute to the broad dedication of so many skilled staff, engaged students, and generous supporters.

In this brief document, it is challenging to capture all that happened in 2019-2020. Please visit our web site ([pittstate.edu/office/student-life](http://pittstate.edu/office/student-life)) where you will find links to each department and the information and resources that help tell the whole story. Better yet, the next time you are on campus and have time to visit, stop by any of our offices and let us share the story in person! We look forward to seeing you!

Best Wishes and GO GORILLAS!

Dr. Steve Erwin

Vice President for Student Life



## **MISSION**

Student Life strives to be an articulate, informed and persuasive advocate for students. The unit's ultimate responsibility is to ensure outcomes that support the University's work for the education and life-long enrichment of students.

## **VISION**

Student Life aspires to serve students in the most efficient and effective ways possible in support of their academic efforts while at the University. The division strives to be a driving force for change, not just for the sake of change, but for the true benefit of the University community. Its staff members have a compassion for students and recognize that success in serving students depends on organizational and personal integrity along with the establishment and maintenance of trust in all relationships. Student Life by nature must be proactive rather than reactive. It must anticipate opportunities and challenges and develop appropriate action plans and strategies through effective planning. It is vital that the organization be progressive with a view toward the future.

## **VALUES**

Student Life supports the academic mission of the university by providing an array of services and programs which support the student's pursuit of knowledge and learning. The unit recognizes that the academic mission must always be pre-eminent. The fundamental premise that defines our role is the primacy of the academic mission of the University. Student Life promotes a comprehensive student development model to address the current issues while anticipating and preparing for future challenges; strives to develop the total person—socially, occupationally, spiritually, physically, intellectually, and emotionally; and, contributes in significant ways to the process of defining the institutional conscience through challenging students to demonstrate integrity and ethics in their actions and in serving as an advocate for issues important to students. The division recognizes its role in contributing to sustaining the university enrollment and operations as well as participating in the planned and managed growth of the University. Integral to this role is a commitment to quality programs and services, adequate and appropriate resources, competent and knowledgeable staff, and properly maintained and equipped facilities.

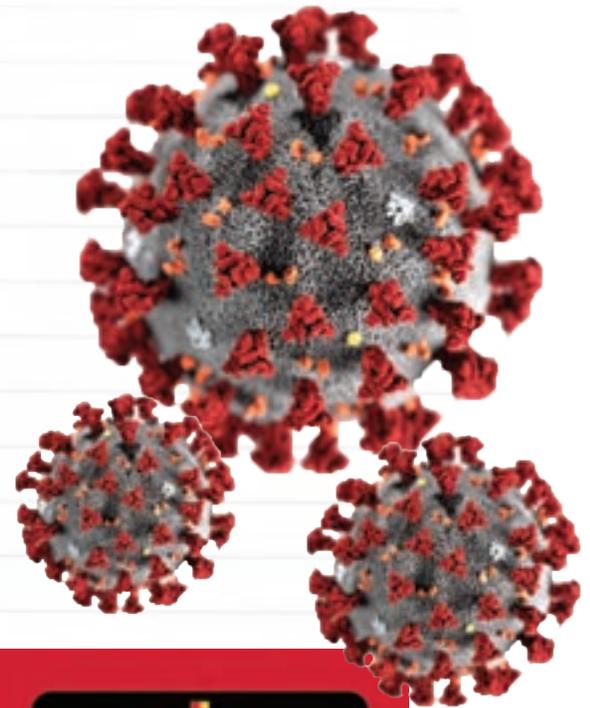


# COVID-19

COVID-19 is a disease caused by the new coronavirus that was first seen in December of 2019 in Wuhan, China. The virus causes symptoms similar to the flu and common cold as well as shortness of breath and difficulty breathing. COVID-19 was first introduced by the media in January 2020 as a mysterious new illness and within the same month, Wuhan was placed under quarantine. The World Health Organization declared a Global Health Emergency and by March 13, 2020, President Trump declared COVID-19 as a national emergency.

On March 20, 2020, PSU classes moved online and most university employees started working from home. Staff gradually came back to campus from July 20 - August 6 and by August 17, all offices were fully operational.

As you continue through the Annual Report, you will read about the challenges each department of Student Life endured from COVID-19. Some areas suffered more than others but we are still happy to report the highlights of every department's 2019-2020 school year.



## Should I cancel my spring break vacation plans?

Yes. We strongly encourage you to avoid travel at this time. The virus situation is evolving daily, and growth is accelerating. Destinations that seem less impacted today can change overnight and without warning. Practice social distancing, stay home as much as possible, and follow CDC guidelines for protecting yourself and others. If you do travel, expect a 14-day quarantine when you return, depending on the situation at your destination.



# March 13, 2020

## Pittsburg State University releases students for remote learning

The Pittsburg community was incredibly helpful and generous during the summer months, especially, Mpix. Mpix donated 7,000 Pitt State themed masks to the University for staff and students. Jake's Fireworks and the Pittsburg Area Chamber of Commerce partnered to create "Pittsburg Strong" shirts for small businesses to sell during the difficult times that COVID-19 brought to the community. Pittsburg State University, along with many other businesses in Pittsburg, were proud donors for the "Pittsburg Strong" campaign.



# STUDENT LIFE

Office of Student Life



## DIVISION OF STUDENT LIFE DEPARTMENTS

**BICKNELL  
CENTER**

**BRYANT  
STUDENT  
HEALTH  
CENTER**

**CAMPUS  
ADVOCATE**

**CAMPUS  
RECREATION**

**GORILLA  
BOOKSTORE**

**GORILLA  
DINING**

**OFFICE OF  
STUDENT LIFE**

**OVERMAN  
STUDENT  
CENTER**

**STUDENT  
RIGHTS AND  
RESPONSIBILITIES**

**UNIVERSITY  
COUNSELING**

**UNIVERSITY  
HOUSING**

**UNIVERSITY  
POLICE  
AND PARKING**

# EMPLOYEES

3

Full-Time

3

Students

1

Graduate  
Assistant



## Outstanding Seniors 2020

### PIPER MISSE

Major: Nursing  
Minor: Spanish

### MARCUS YOAKAM

Major: Nursing  
& Modern Languages

# STUDENT LIFE

## Student Conduct

In 2019-2020, Student Rights and Responsibilities implemented a new online sexual assault prevention training module called EverFi. All incoming freshmen students were required to complete this module prior to enrollment for any subsequent semesters. EverFi also offered students an online alcohol prevention training, Alcohol.edu.

When normal University operations were interrupted due to the COVID-19 pandemic, Student Rights and Responsibilities moved all conduct meetings to a virtual format. Students were provided a secure ZOOM link with which to complete the conduct process. COVID-19 also afforded Student Rights and Responsibilities an opportunity to partner with various academic programs. The partnership was established to further enhance communication between students and faculty. As a result, no students were charged with Academic Misconduct as a result of their actions once the pandemic was declared.

### STUDENT LEGAL

Located in Russ 219, Pittsburg State University's Legal Resource Center offers full-time students access to an array of current legal resources to assist them in their legal matters. Attorney, Angela Meyer, is available to provide legal counsel for students approximately six hours a week.

The Center's legal counsel will not represent students, but will assist students who choose to represent themselves in their legal matters, or refer them to an attorney who may represent them for a fee. There is no cost for full-time students to visit the Legal Resource Center, or discuss their legal matters with its attorney. Appointments are required to meet with the attorney.

### CAMPUS ADVOCATE

Stephanie Spitz's role as the Campus Victim Advocate provides victim advocacy services to victims of violence as well as violence prevention education to faculty, staff, and students. By having her housed in the Health Center, we are truly able to provide holistic services to victims that are trauma-informed and victim-centered. She also advises and mentors Students for Violence Prevention to create a safe environment on the PSU campus and community through violence prevention education programming and activism on topics like domestic violence, sexual assault, stalking, and human trafficking. Together they coordinate activism events, social media campaigns, and educational programming during Domestic Violence Awareness Month in October, Human Trafficking & Stalking Awareness Month in January, and Sexual Assault Awareness Month in April. Their most attended event took place in January with their Breaking the Chains of Human Trafficking event that consisted of a Keynote speaker that was a survivor of human trafficking, informational tables with resources, and a self-care station with approximately 200 people in attendance.



**192**  
Hours Spent Providing  
Direct Services To Clients

## STUDENT LIFE BY THE NUMBERS

**MOST COMMON VIOLATION:**

Violation of PSU Policy



**11**

Academic Misconduct Reports

**MOST COMMON SANCTION:**

Disciplinary Warning



**25**

Behavior Intervention & Threat Assessments

**MOST REOCCURRING ISSUES:**

Alcohol



**70**

Conduct Cases Involving 133 Students

**3.5**

Average Number of Stalking Clients Seen Every Month

**4**

Average Number Of Domestic Violence Clients Seen Every Month

**8.5**

Average Number Of Sexual Assault Clients Seen Every Month

**5-10**

Average Number of Students Per Month Seeking Legal Assistance

**MOST COMMON LEGAL QUESTIONS:**  
Landlord / Tenant Issues & Relating To Criminal Cases

# BICKNELL Family Center for the Arts

In the 5th Season, 2019-2020, over 36,445 people visited the Bicknell Family Center for the Arts in person and over 18,657 viewers watched the streaming programs produced by the facility. Countless others enjoyed the 17 radio shows on KRPS and the television shows on the University’s public access channel, Caps13. COVID-19 caused the cancellation of events over the last 96 days of the fiscal year. Bicknell Family Center for the Arts’s programming ended just a few days before the pandemic forced in-person events to finish. The closing of campus had no impact on the internal programming season for 2019-2020, but did significantly disrupt the academic seasons and outside rentals of the facility. The last few months of the fiscal year saw a shift to producing online programming for broadcast.

Despite the pandemic slowing the operations in the last quarter of the year, the facility’s total use was busier than ever with 518 activities, a 2% increase from 2018-2019. The increase in activities was primarily driven by the addition of the Rehearsal Hall.

The Bicknell Center was on track to reach new highs in both total usage and attendance before COVID-19 forced the closure of all campus facilities. The Bicknell Center’s staff continuously strived to ensure everyone enjoyed transformational experiences right up to the COVID-19 shutdown. During the closure, the facility shifted gears to producing virtual awards ceremonies and events, which took video production to new heights.



Service Indicators	16-17	17-18	18-19	19-20
Total Attendance	55,362	50,117	56,623	36,445
Total Activities	476	394	491	518

**3**  
Full-Time  
**17**  
Students  
**EMPLOYEES**

## IMPROVEMENT HIGHLIGHTS

With Broadway comes trucks and tour buses. To allow for maximum accessibility, the Bicknell Center added a concrete pad with the help of the School of Construction students. The pad, combined with the loading dock, provides space for three trucks and two buses to park behind the building while freeing up parking spots for the audience in the parking lot. New dock levelers and safety chains were also added to the loading dock to improve the safety and operational efficiency while loading and unloading.



## PERFORMANCE HIGHLIGHTS

- MADCO School Performance
- Scott Lecture Series, Condoleezza Rice
- Bicknell Presents: US Air Force Academy Jazz Band The Falconaires
- Best of Broadway: Bandstand
- BFCFA Presents: Bette Davis Ain't for Sissies Performance
- SEK Symphony Concert and BFCFA 5th Anniversary Celebration!
- Best of Broadway: Finding Neverland
- BFCFA Presents: Jennifer Knapp in Concert
- Best of Broadway: American in Paris

## VISION STATEMENT

We will build a community around the arts and provide transformational experiences through the continuing development of the Center, the Center's programs, and the programs of our campus and community partners.

## MISSION STATEMENT

The staff of the Bicknell Family Center for the Arts strives to make everyone's experience a special one as we produce and help others to produce great concerts, theatrical productions, and special events for our campus and community.

**+2%**  
Increase in Activities

# CAMPUS RECREATION

The Department of Campus Recreation is responsible for providing comprehensive recreational programs and facilities which foster self-discovery, learning, responsibility, engagement, sportsmanship and an appreciation for personal fitness and wellness for the Pittsburg State University community. The department is traditionally among the largest employer of students on campus with an annual average of 100 student employees. The Department offers the following programs: Intramural Sports, Fitness and Wellness, Personal Training, Student Recreation Center, Aquatics and new in 2019-2020, Club Sports.

## EMPLOYEES

100

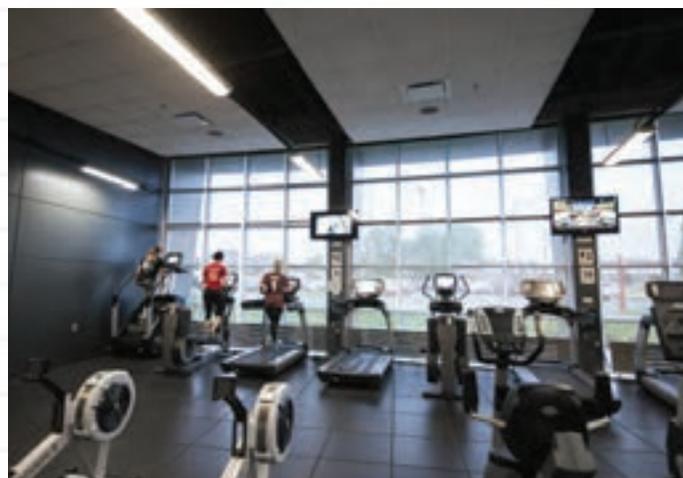
Students

6

Full-Time

4

Graduate Assistants



The Student Recreation Center (SRC) has a significant impact on the campus by offering the PSU community a clean, well maintained facility for anybody who wants to participate in fitness/wellness/organized sports programming or informal (drop-in) recreation. The SRC is a 49,000 sq. ft. facility that offers many opportunities for students and members to be physically and socially active.

## CLUB SPORTS CHAMPIONSHIPS

### MEN'S RUGBY

2020 Champions - Mardi Gras 7's Tournament

### BASEBALL

2019 Division 2 National Champions  
2nd Place - Wood Wars Tournament Dallas, TX.



## HIGHLIGHTS

# Aquatics

Classes / Lessons: 72  
Rentals / Events: 1,724  
Total Pool Users: 3,336



# Intramurals

Unique Users: 1,358.  
Male:965 Female: 393  
Total Participation: 3,421  
Total Number of Teams: 262  
Total Number of Games Played: 372  
Officials: 22 Officials  
5 NFHS Certified Officials



# Group Fitness

Classes Offered: 8  
(+2 from Last year)  
Total Participation: 930



# Personal Training

Total Number of Sessions: 253

# Club Sports

Total Number of Clubs: 5  
(M&W Rugby, Baseball, W-Volleyball, Golf)  
Total Club Members/Student Athletes: 90



# OVERMAN Student Center

This year was financially difficult even before the COVID-19 crisis for the Overman Student Center (OSC). Yearly, the Center's operating fee has continued to rise to meet normal operating expenses, utilities, payroll, etc. With declining enrollment, the amount of fee revenue continues to drop even with fee increases. The OSC continued to cut expenses in order to balance the annual budget, but has now reached the point where there is very little left to remove and still maintain the operation the University expects.



# 13,846

Hours of  
Room Reservations

## INSIDE THE OVERMAN STUDENT CENTER

- Campus Activities
  - Student Organizations
  - Fraternity & Sorority Life
  - Student Prevention & Wellness
  - Gorilla Activities Board
  - Student Government Association
  - Gorilla Assistance Pantry
  - Gorillas in Your Midst
- Gorilla Bookstore (Barnes & Noble)
- Gorilla Dining (Sodexo)





## OPERATIONAL FACTS

- Room reservations for meetings and programs from 7/1/19 – 3/20/20 were 2912 for a total of reserved hours of 13,846. This is almost identical to the same time frame of the previous year.
- Upgrades to sound and video systems in Ballroom were completed.
- Replacement of 60 gray six foot tables to a higher quality table was completed.
- New staff member George Ottendorf was hired in February as a new custodial specialist to replace one that transferred to the Physical Plant.
- Due to the Covid19 crisis, auxiliary revenue was down 32%, from FY19 for a total of \$46,883.00 in less revenue. This created a major deficit in the OSC operating budget which resulted in taking monies out of reserves to cover the losses. Shortfalls in catering commissions and room rentals will likely continue until the crisis is over.
- Room Rental down \$3,355.00
- Snack and soda vending commission down \$8,597.00
- Food Service Catering and Retail commission down \$34,931.00

# CAMPUS ACTIVITIES

The Campus Activities Center (CAC) started the year by welcoming two graduate assistants to the office. The new hires have been an asset in creating more opportunities for students. The office also added a student employee to work with the Gorilla Pantry. CAC saw strong turnout at Welcome Weeks with capacity and resources maxed out at the Warm Up Rec Center Event, Nacho Average Game Night, and University Police Hotdog Handout at the Organization Fair.

Family Day continued to offer a wide range of events, and the Crossroads was an excellent venue on a dreary day as CAC provided a free lunch and photo opportunity to about 220 family members, including past and current Honorary Families. The Family Day t-shirt continued to be a new favorite purchase. Alumni and Constituent Relations also offered Kid Friendly events throughout the day. The day ended with the GorillaFest Tailgate and a football win against Northeastern State.



In November, Quiz Bowl consisted of 13 teams competing in 26 rounds of game play. CAC is always grateful to faculty and staff who volunteer, making the evening so successful.

This year saw continued, enthusiastic support from faculty and staff on Apple Day. Members of Faculty Senate demonstrated spirit by dressing up in costumes to pass out apples across campus. The Apple Day Committee expanded the ceremony by announcing Foundation Grant Recipients. Additionally, students made the atmosphere electrifying as they brought props and other celebratory objects to help celebrate the accomplishments of their esteemed instructors.

Social Media Followers	17-18	18-19	19-20
Twitter	731	1073	1127
Facebook	837	1246	1486
Instagram		1067	1205



Honorary Family for Family Day 2019:  
Pitts Family

Gorilla Engage	17-18	18-19	19-20
Registered Student Organizations	156	126	171
Involved Users	980	1989	2181
Organization Hosted Listed Events	31	339	370
CAC hosted Events	13	23	68





## ONLINE EFFORTS

With the arrival of COVID-19 and the move to online learning, CAC transitioned to more virtual methods. Social media became more structured, MailChimp was more highly implemented for newsletter distribution, daily virtual office hours began, and an optional weekly organization meeting called Tea @ 3 was introduced, allowing organization officers and advisors an opportunity to touch base. Tea @ 3 continued into the summer on a monthly basis. The annual Leadership Awards Ceremony was pre-recorded and released via PSU's YouTube channel and a new series was launched. Mental health, academic tips, and job search recommendations became part of an online leadership series called Student Leadership Live. The kickoff session was hosted by Amber Shaverdi, a PSU alum and the Executive Director for the National Association for Campus Activities.



# +45

Organization memberships  
in Gorilla Engage

# 173%

Increase in CAC hosted events

## STUDENT GOVERNMENT ASSOCIATION

The Student Government Association (SGA) had a busy year starting with a "Welcome Night" for international students, where they hosted 60 international students for an information session and then took them bowling, a new experience for many of them. In October they celebrated the 100th session by inviting all alumni to return for festivities during Homecoming Weekend, and members of SGA went to Washington D.C. to attend the American Student Government Association conference, where they met with a consultant for the creation of a new constitution. SGA also started a partnership with the Campus Activities Center supporting the Gorilla Pantry. In the spring, they added a new executive board member to oversee Diversity and Inclusion. They also awarded \$13,000 in grants to students, staff, and professors, which provided opportunities for outside of the classroom experiences; \$5,000 went to COVID-19 educational expenses for students. SGA had new monthly initiatives, including organization community service, student surveys, and tabling for voter registration. The office was open the most hours ever offered to allow students access to free printing and Scantrons. At the annual Leadership and Awards ceremony, the organization received two awards: Organization of the Year and Distinguished Program of the Year.



# \$13,000

Awarded in grants



# CAMPUS ACTIVITIES

## GORILLA ACTIVITIES BOARD

Gorilla Activities Board (GAB) worked diligently to deliver positive and impactful programming experiences for PSU students. GAB worked to develop and train new leadership as the group experienced a good deal of transition in graduating seasoned members and welcoming in new members. Adaptability and innovation were two of GAB's focus areas as they transitioned leadership and looked to engage their peers in quality campus programming amidst a global pandemic.

GAB	17-18	18-19	19-20
Students Involved	30	30	26
Programs Hosted		23	16
Total Events Attendance	6,175	3,186	3,186



## HIGHLIGHTS

- Natalie Bonjour served on the National Association for Campus Activities (NACA) Central Planning Team & as the Marketing Competition Coordinator
- Natalea Bonjour received NACA non-poster publicity award for F&PPP ground sticker at NACA Live and three Marketing Awards at NACA Central for Division II Schools
- Rachel Lubowicz was selected to the NACA Central Showcase Selection Committee
- Cale Chapman received Pittsburg State University Aspiring Leader Award
- GAB received NRHH's Of the Month Award for Monti Washington

## HOMECOMING

Homecoming continued to evolve and honor recent and longstanding traditions in 2019. The committee started to shift focus away from a theme to centering on Pitt State pride. Students celebrated Homecoming with Kickoff Night, where the new event location on the Oval and yard games, crafts, and axe throwing was a big success. They also held student organization raft races at University Lake, crowned royalty during Yell Like Hell, and engaged the campus community in the annual parade. Prior to the end of the semester, Homecoming announced University Affiliated Organizations could participate in 2020 Homecoming paving the way for more connection to the week. Homecoming also hosted a virtual information session and held an online vote for the 2020 Homecoming logo.



Tyson Roderique

Jaquelyn Bouchie

## 2019 Royalty

Homecoming Participation	18-19	19-20
Organizations that participated in Gorilla Games	23	19
Organizations that participated in parade	27	16
Organizations that participated in Yell Like Hell	15	12
Royalty Candidates	37	35
Individuals who voted for Homecoming Royalty	784	824

**200**

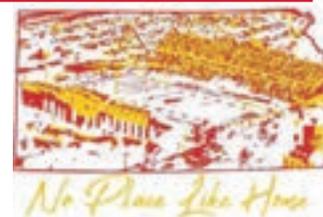
In attendance for Kickoff Night

**100**

In attendance for Gorilla Games

**4,000**

In attendance for Yell Like Hell



## FRATERNITY & SORORITY LIFE

Fraternity and Sorority Life saw several areas of growth this year. After a successful recruitment season, Greek Leadership Council (GLC) hosted the Annual New Member Education Session. This session was required for all new members as well as chapter officers. The session was hosted by Lorin Phillips, a Sigma Sigma Sigma and national speaker focusing on hazing prevention, alcohol abuse, and accountability. Students were also presented Pitt State specific resources so they were prepared to be successful on campus. GLC was also able to send its two co-chairs to Indianapolis this year to learn and engage with other Fraternity and Sorority Life students across the nation. Also, this year saw the establishment of a new chapter on campus. Spotted Stilettos, who founded as an interest group last year, was able to cross and become the Omnipotent Omega Colony of Lambda Pi Upsilon Sorority, Latinas Poderosas Unidas, Inc.. Affiliated with the National Association of Latino Fraternal Organization, Inc (NALFO), this organization is the first of its kind on Pitt State's campus . NALFO is the umbrella organization for 16 Latino fraternal organizations that are bound by a shared commitment to fraternal unity, family values and empowering Latino and under-served communities.

Interfraternity Council (IFC) revamped their recruitment support for their chapters. By hosting four coordinated events over the first week of school, potential new members were able to easily interact with all of the Chapters. IFC hosted house tours on Move In Day, which led to almost tripled attendance from previous years. They also hosted a volleyball tournament and a cookout in the Oval. IFC is excited to continue to find new and creative ways to connect potential new members with the fraternity experience.

Panhellenic Council was awarded the Program of the Year through the PSU Leadership Awards for their Program Panhellenic Pays. This program was put on by their Scholarship Chair, Lexington Peterson. Similar to a community garage sale, this program aimed to bridge relations between women in the community and on campus while also raising funds to award a scholarship to a sorority woman. The event attracted current students, high school women, and their mothers. Many items found new homes, the sorority women made a little money, and a scholarship was awarded. Overall, this unique and creative event was a success and will become an annual event for the community.

FSL Membership	17-18	18-19	19-20
Sorority & Fraternities	9	10	11
% Of PSU Women in a Sorority	10.5%	10.16%	9.83%
% Of PSU Men in a Fraternity	8.74%	8.89%	9.96%
Total PSU Students Involved	488	463	464

FSL Academic Stats	17-18	18-19	19-20
All Greek GPA	3.18	3.14	3.19
All PSU Undergrad	3.11	3.13	3.17
All Sorority GPA	3.63	3.34	3.42
All PSU Women's GPA	3.27	3.28	3.32
All Fraternity GPA	2.99	2.97	2.96
All PSU Men's GPA	2.97	2.97	3.03

Outstanding Sorority Member:  
Camille Holman

Outstanding Fraternity Member:  
Brandon Lee

Outstanding Chapters:  
Sigma Sigma Sigma  
& Lambda Chi Alpha



# CAMPUS ACTIVITIES

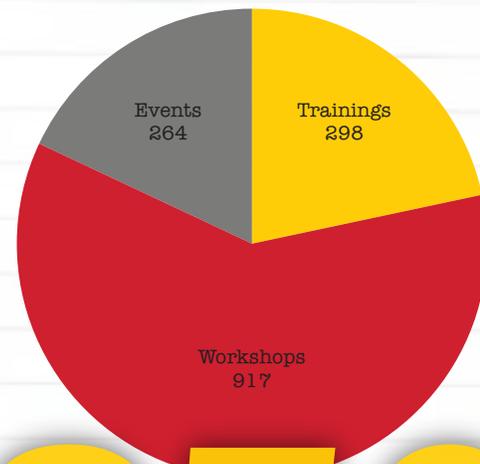
## PREVENTION & WELLNESS

Prevention & Wellness (P&W) had a great year of outreach and facilitating trainings to students, faculty, and staff. New services were added to the area, including tobacco cessation treatment and pronoun training. After establishing a relationship with the Center for Teaching and Learning, P&W gave several presentations on mental health, food insecurity, Safe Zone, and suicide prevention at Professional Development Day and throughout the year. P&W also coordinated with Information Technology Services to have the Suicide Prevention Lifeline and Crisis Text Line numbers added to the back of Student ID cards starting in Summer 2020. P&W continued to present to all incoming students about responsible decision making via Gorilla Gateway and worked with the Department of Family and Consumer Science to help with a student teacher training. The National College Health Assessment was also conducted in the spring.

Additionally, the Gorilla Pantry moved from Whitesitt Hall to the Overman Student Center. There was approximately 110 pantry visits and a slight increase in unique users this year compared to the spring 2019 semester.

Prevention & Wellness  
Fresno State University

Outreach Breakdown



**850**  
Gorilla Gateway  
Students Reached



**110**  
Students used the  
Gorilla Pantry

**7-9**

Hours of Sleep Reported  
During the Week By:

**52.2%**  
of Males

**50.3%**  
of Females

**51%**  
of Total Students

**7-9**

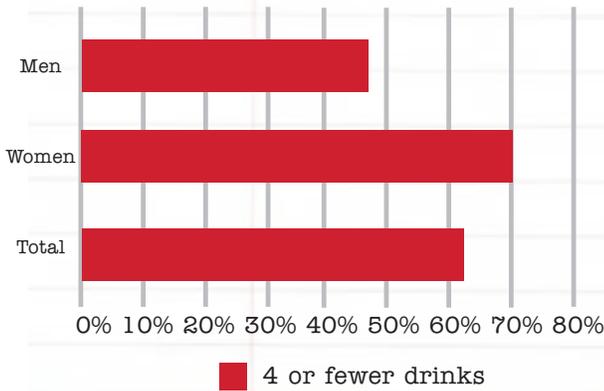
Hours of Sleep Reported  
During the Weekend By:

**65.8%**  
of Males

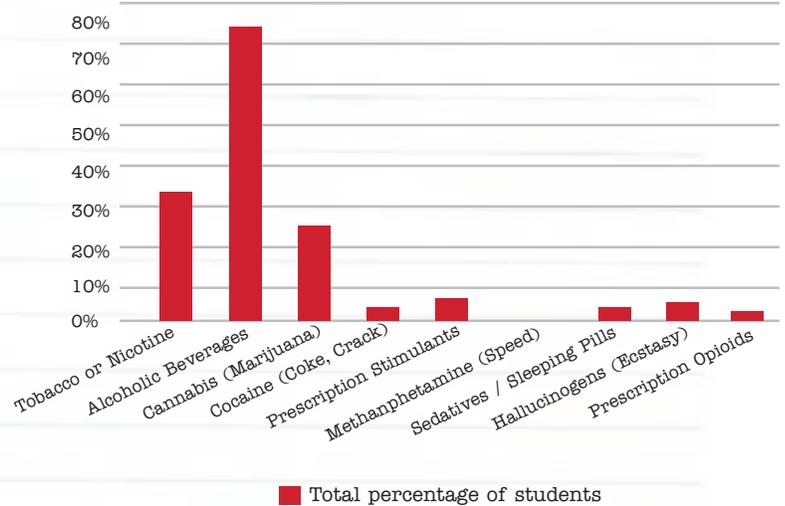
**65.9%**  
of Females

**66.1%**  
of Total Students

Reported number of drinks consumed last time students drank alcohol in a social setting



Tobacco, alcohol, and other drug use in the last 3 months



## GORILLA PEER HEALTH



In the 2019 Fall Semester, Gorilla Peer Health facilitated several of their more traditional programming events like OkSoberfest, Great American Smokeout, and De-Stress for Finals Week. Peer Health also started a highly successful new program, a night of bingo in an inclusive space where students could have fun while learning about sexual health. Additionally, after time was spent researching other institutions and their peer health education programs, it was decided that Gorilla Peer Health would grow and thrive under a different model. They transitioned from a student organization model to a student employee model in January 2020 with the Prevention & Wellness Coordinator hiring two student employees to facilitate programming and workshops. Those students were able to create self-care educational materials and planned Safer Spring Break Week. Unfortunately, due to COVID-19, the students were unable to complete Safer Spring Break or other educational programming for the spring semester, but are eager to program next year.



### Why stretch?

It is important to move and stretch our bodies approximately every 20 minutes. Some benefits of physical activity that can be achieved immediately are:

- Reduced feelings of anxiety
- Reduced blood pressure
- Improvements in sleep
- Some aspects of cognitive function
- Insulin sensitivity
- Memory and focus

### Why stretch?

**Brain and Memory:**  
Exercise changes the brain in ways that protect memory and thinking skills. Researchers found that regular aerobic exercise, the kind that gets your heart and your sweat glands pumping, appears to boost the size of the hippocampus, the brain area involved in verbal memory and learning.

# GORILLA BOOKSTORE

## TEXTBOOKS

Total textbook units rented/sold decreased by 0.7%, 121 units from last year. Bookstore voucher sales totaled \$118,400 accounting for 11% of all textbooks rented/sold. Digital (eBook) textbook units rented/sold have increased by 40% over last year. In most cases, students are purchasing/renting the digital textbook as a cost-savings option.

**40%**  
Increase in Digital  
Textbook Sales

**\$118,400**  
In Bookstore  
Voucher Sales

## WEBSITE

Online sales totaled \$755,000. Online sales account for 53% of the Gorilla Bookstores annual sales, a 3% Increase over FY19. Additionally, 7000 online orders were fulfilled, which is an increase of 8% over FY19. Textbook web sales increased 2% as well as general merchandise web sales by 17%. The Gorilla Bookstore launched a homepage design refresh on our website in the fall. The new homepage refresh provides consumers with a cleaner, more shoppable layout that includes several new feature areas that focus on key sales opportunities, including best sellers, hot market features, a new email opt-in prompter and more.



**7,000**  
Online orders  
Fulfilled  
**17%**  
Increase in



General Merchandise Web Sales

## EVENTS

The Gorilla Bookstore hosted a Back-to-School Bash on August 29. Guests were treated to a root beer float and the first 50 guests received a Pitt State desk phone-stand.

The Gorilla Bookstore also took part in Family Day festivities by providing guests with coffee and donuts in the store from 10 a.m.- 11 a.m. The Bookstore was the exclusive retailer of the 2nd annual Pittsburg State Family Day tee, designed by Carter Bowman. T-shirt sales nearly doubled over the previous year with a total of 180 Family Day t-shirts sold.

The Gorilla Bookstore partnered with the Homecoming Committee to sell the official Homecoming 2019 t-shirt not only in the store but online through the website. This was the first time the t-shirts were available through the website, allowing alumni and others out of the area to place orders online. Over 140 t-shirts were sold by the day of Homecoming with an additional 40 t-shirts selling after Homecoming.

The Gorilla Bookstore's annual Holiday Party/Campus Appreciation Event was held on December 5. Events included a gift wrap station, clearance flash sale, refreshments and more. The Bookstore collected non-perishable items for the Gorilla Pantry, which brought in over 100 items. Customers who donated items received one entry per item into a drawing for a gift card.



**Celebrate  
FAMILY DAY**  
WITH THE OFFICIAL TEE



**SHOP NOW**



**GET READY FOR  
Homecoming**  
WITH THE OFFICIAL TEE



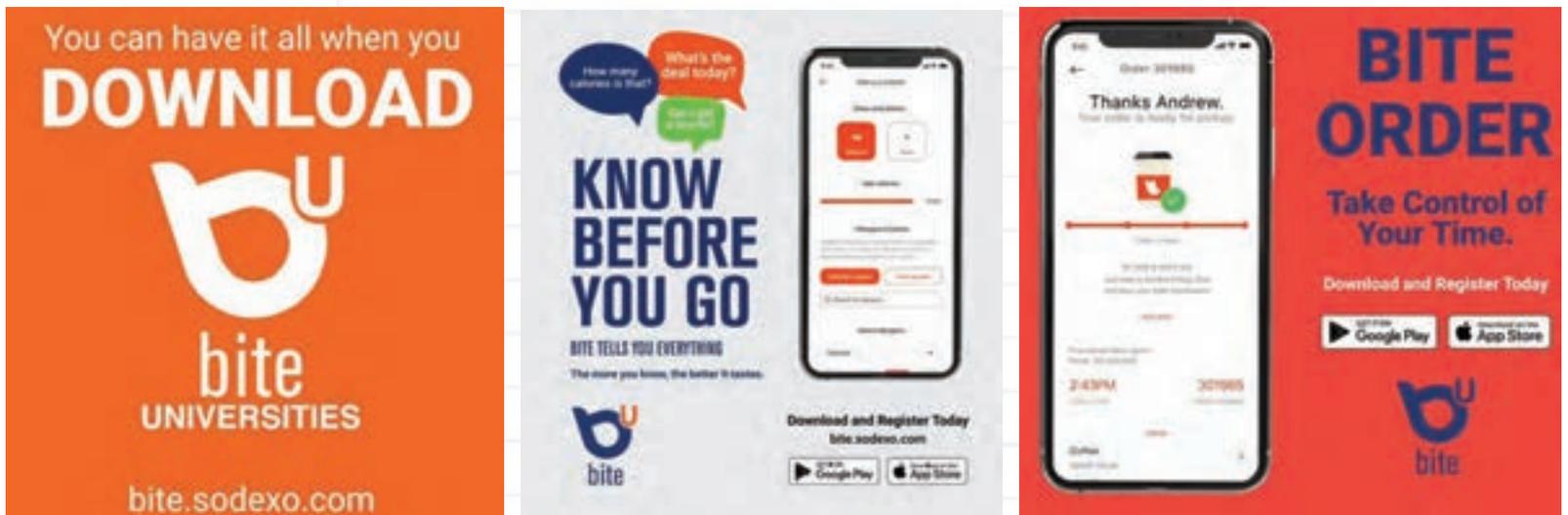
**SHOP NOW**

# GORILLA DINING

By Sodexo

Sodexo introduced some exciting new changes this school year! Upon returning to campus, students had a very different perspective when making their dining decisions. Maintaining trust, bolstering a sense of community, and creating added value became even more critical for campus retail and dining locations. To support this new student adventure, our retail brands, coffee shops were reengineered with optimized menus, station layouts, and service styles that put health and safety first. Additionally, Sodexo incorporated expanded sanitation protocols and mandated additional personal protective gear for each team member. New digital solutions to enable a reduced contact student expedition model. Increased communication opportunities to help students understand and adapt to our “new normal.” A robust to-go menu at each location has provided students with exciting new options and classic favorites.

Sodexo is on a retail journey with a goal of maintaining health and safety expectations for both students and employees. Technology has played a huge role in ensuring guests are at the heart of everything we do. It does that through enabling us to engage with guests and learn about their needs through their purchase history. Giving them what they want, when they want it! With that, Sodexo works to introduce the Bite app. Bite is a digital dining experience guests are demanding. It will fully integrate into current on-site retail systems, campus cards, and a new store value wallet. It will completely revitalize student dining experience, with no lines, no fuss, no hassle, whether you’re using your meal plan, flexible subscription or your campus card, delivery or pickup. For complete transparency about what is in your food search for vegetarian and vegan dishes, allergens and more.



Sodexo Catering was honored to work with a number of notable organizations. A few of our favorite events were the annual Presidents’ Society, the Pittsburg Area Chamber of Commerce, and Global Chef. Guest Chef Gorge Serrano who presented flavors from Mexico: Tropical Salad, Chicken Tamales, Flautas de Papa, Pan de Muertos de Chocolate.

Gibson Dining Hall remained committed to promoting health food options by enhancing their Simple Servings area. By upholding traditional promotions such as late-night breakfast, Mardi Gras Bananas Foster, and Superbowl snacks. Students continue to enjoy exciting fare. Additionally, Gibson had several fun events such as make your own pizza, a hot chocolate bar, bodacious burgers, wicked wings, and the new chicken and waffles.

Social Media Followers	17-18	18-19	19-20
Twitter	394	563	596
Facebook	1188	1270	1335
Instagram		185	344



## EMPLOYEES

**38**  
Students

**50**  
Full-Time

**48**  
Part-Time



**QUALITY OF LIFE SERVICES**

# BRYANT STUDENT HEALTH CENTER

## MISSION STATEMENT

Bryant Student Health Center provides Pittsburg State University students with high quality evidenced based medical care and health education to support collegiate success and sustained wellness.

## COVID-19

As Pittsburg State University navigates the challenges brought on by the COVID-19 global pandemic, the Bryant Student Health Center’s goal remains constant – to provide the medical and psychological care necessary to support the individual success and sustained wellness of our students. We have remained open and accessible to students, faculty, and staff throughout the spring and summer semesters. Several operational modifications were implemented in response to COVID-19. These include:

- Social distancing measures
- Enhanced cleaning and disinfecting measures
- Screening all BSHC employees daily, and pre-screening all scheduled appointments prior to entering our facility
- Availability for onsite COVID testing
- Separating exam rooms corridors to a well visit, and sick visit areas.
- Providing telehealth visits to limit traffic flow and potential exposure
- Hiring a COVID Case Manager to assist

The BSHC will continue working together with local and state health agencies in efforts to control the spread of COVID-19, and to protect vulnerable students, staff, and faculty to help ensure a safe and healthy learning environment.



Service Indicators	17-18	18-19	19-20
Annual Visits	10902	10400	8815
Unique Patients	4148	3405	3152
Average Visits Per Day	63	63	52
Radiology Images	162	185	9*
Lab Tests Performed	4229	3207	2744
Specialty Clinic Appts	134	74	78
Student Hospitalizations	20-25	20-25	20-25
RX Written	7178	6863	5961
RX Dispensed	5957	5472	5092
Faculty Staff Clinic	116	222	208

\*Discontinued in house radiology services in September 2019

## PARTNERSHIPS

- Dr. Kathleen Sandness supports community healthcare as a part-time hospitalist at Ascension Via Christi Hospital.
- Collaborating with community law enforcement, health care, and social services agencies to strengthen services associated with prevention and response to sexual assault.
- Several local physicians offer specialty clinics services to students at the health clinic; These specialty clinics include: ENT, Dermatology, Orthopedics, Cardiology, and Gynecology.
- Donated \$350 in Pharmaceuticals to the Kansas Dental Charitable Foundation.
- Created partnership with MDSave and Ascension Via Christi to offer radiology services at a discounted rate. As a result, in house radiology was discontinued and radiology equipment and digital imaging software was sold. This transition delivers more timely diagnostic results and restructures staffing for better efficiency.
- Created partnership with Pinnacle Care to credential medical providers and contract with insurance carriers in preparation for third party billing.
- Partnered with the Center for READING through the Psychology and Counseling Department to coordinate ADHD testing to allow mental health providers to focus on patient care.

## POINTS OF PRIDE

- Designed a Bryant Student Health Center home webpage to include all areas of services provided within the facility: Health Services, Counseling Services, and Campus Victim Advocacy Services.
- Added additional nurse and front reception staff to accommodate operational needs.
- BSHC is one of a handful of university health clinics whose medical director has hospital privileges with the local hospital for student inpatient admissions and immediate access to any records from the emergency room visits.
- Hired a HIPAA consultant to conduct both a Gap Analysis and Risk Analysis to assess current relevant security and compliance risks, and assist in developing the appropriate policies and procedures to meet the requirements for HIPAA compliance.
- Created designated space and necessary equipment within our facility to offer an on-campus site to perform Sexual Assault Nurse examinations (SANE) for student victims of sexual assault.
- Increased building security by installing Engage control management tool which requires key fobs to access clinical healthcare areas.

## TOP 5 VISIT TYPES

- 1 Acute Upper Respiratory Infections
- 2 Mental Health Conditions (Anxiety, Depression, ADHD)
- 3 Physical Examinations
- 4 Allergies
- 5 Urinary Tract Infections / STI Screenings



# UNIVERSITY COUNSELING

University Counseling Services (UCS) is located at the Bryant Student Health Center and offers a range of counseling and psychological services for current Pittsburg State University Students. Counseling sessions are available to help students cope with stressors associated with college life and treat mental health concerns, such as anxiety and depression. All services are provided in a supportive and confidential atmosphere. Counseling may vary from a brief, solution-focused approach to a more in-depth approach based on student need. The approach or treatment plan is discussed with the student and determined on a case-by-case basis. University Counseling Services staff work in close collaboration with Bryant Student Health Center medical staff to coordinate student care.

## MISSION STATEMENT

Bryant Student Health Center provides Pittsburg State University students with high quality evidenced-based medical and psychological care to support individual success and sustained wellness.

## VISION STATEMENT

University Counseling Services aims to serve the students, faculty, and staff of Pittsburg State University with the highest professional and ethical standards in its work to promote student development, success, and retention.

## TOP STUDENT CONCERNS

1  
Anxiety

2  
Depression

3  
Stress

4  
ADHD

5  
Trauma

6  
Substance Use

## SERVICES

Individual Therapy

Couples Therapy

Psychological Testing

Campus Outreach and Consultation

4.46

Average Number of Sessions

1,709  
Appointments

383  
Students Served

## HIGHLIGHTS

- Worked to transition to a new structure after the retirement of UCS Director Dr. Steven Mayhew and welcomed new clinician, Sally Pullman-Rinkel to the UCS team.
- Remained open and provided services to existing patients during the COVID-19 pandemic, first over the phone and then with HIPAA-compliant Zoom. Continuing to work to further develop these remote service options and determine what it will look like after COVID-19.
- Provided training and supervision to one clinical psychology intern and two practicum students.
- Implemented “urgent” scheduling, which involves setting time aside daily on provider schedules to allow for same-day appointments of an urgent nature in order to provide quicker care to students in need.
- Collaborated with BSHC medical staff and other departments on campus to educate students about BSHC services through things such as presenting to Gorilla Gateway classes and speaking to classes at the request of faculty and staff.
- Provided support and information about mental health and services at various campus activities, such as the Sexual Assault Response Panel, Breaking the Chains of Human Trafficking, and the Neil Hilborn performance.
- Collaborated with community partners regarding prevention and treatment of sexual assault through the Sexual Assault Response Team.
- Reinstated medical and counseling provider meetings monthly to staff cases and provide insights to one another.
- Integrated into one waiting room for both mental health and medical services and increased security measures.
- Developed referral process to Center for READING for ADHD evaluations.
- Implemented the Counseling Center Assessment of Psychological Symptoms (CCAPS), an instrument intended to identify and monitor psychological symptoms in students accessing counseling services, to supplement assessment at intake and monitor progress throughout treatment.



# UNIVERSITY HOUSING

The 2019-20 school year was very unusual for University Housing as a result of COVID-19. The fall semester residence hall move-in went very smoothly and the opening of Block22 was also very successful. The downtown project brings a new addition to the selection of university housing options and each year improvements are made to its processes. Throughout the year, restaurants opened at Block22, welcoming more opportunities for students to choose from. University Housing is excited to see this project grow and welcome new businesses and opportunities for all. As the second operational year of Block22, University Housing opened with approximately 85% of the population being students who lived in on-campus housing and about 15% from off-campus. The spring and early summer months were spent dealing with preparing for Fall 2020 opening changes as a result of COVID-19. Due to the pandemic, University Housing was unable to host camps.

University Housing continued to make some improvements to the overall marketing campaign. Housing had a record high for successful response to the EBI survey this year, as 76.9% responded. Housing's EBI Apartment Assessment was in its second year and collected around 53.1% responses. University Housing's residence halls closed mid-March for the semester as a result of the COVID-19 pandemic. Early move-out for students went well. University Housing ended up housing around 60 students for the remaining portion of the semester in the residence halls. Block22 and Crimson Village were not impacted from the closing of the residence halls.

**EMPLOYEES**

**25**  
Full-Time

**45**  
Students

**10**  
Part-Time  
Summer

Housing Occupancy Counts	WF 18	SP 19	WF 19	SP 19
Total Occupancy	1052	947	987	893
Zero Hour Freshmen Counts	651	32	651	27
New Transfer Students	103	37	103	36
New or Readmission Students	13	2	13	15
Returning Students	285	876	285	815
% Of Students in Residence Halls	16%	15%	16%	15%



## ACCOMPLISHMENTS

- Continued enhancements to our marketing campaign for Early Room Sign Up
- Block 22 had a very successful opening
- Halls in general had a very smooth fall opening
- Staffing changes – New Area Coordinator
- Provided eventful recycling efforts with Move In Mayhem
- Successful move-in with great assistance from Move in Crew
- Successful sustainability efforts in collecting recycling weekly in each of the residence halls
- Successful first year of Health and Safety Checks
- RHA had a successful Banana Bash with Glo Rave, Grocery Carnival,
- RHA attended MACURH Regional Leadership Conference at SLU, Regional Business Conference at the University of Nebraska at Omaha, and virtual NACURH annual conference (hosted by University of Dayton)
- Staff closed buildings early and successfully moved remaining students to a centralized location and coordinated adapted food service
- Successful summer camps and conferences with over 2500 participants for summer 2019
- Variety of conduct issues dealt with from and educational approach
- Several mental health situations were successfully addressed with trauma-informed responses.
- Improved relationships with mental health counselors through training
- Residence Hall programming efforts adjusted to ensure better planning and evaluation
- Adjusted the Early Room Signup process
- Provided quick response to ongoing COVID-19 concerns including calculating and dispersing refunds
- 450 Programs were available to residence hall students, even with COVID-19



Residence Hall Programming	16-17	17-18	18-19	19-20
All-Hall	40	42	50	32
Campus Sponsored Events	261	259	297	194
Planned Floor Event	187	236	244	222
Spontaneous Community Builder/ Activity	205	188	164	164
Passive			3	2



# UNIVERSITY HOUSING

## RESIDENCE HALLS

### Bowen Hall

- Closed for the 2019-2020 school year

### Crimson Commons

- Houses 205 students
- This year we opened up more options for first year students who met the GPA requirement and had roughly six floors of first year students throughout the five buildings
- Constant lobby usage for cross community hangouts
- Programming:
  - All Hall: 4
  - Campus Sponsored: 26
  - Planned Floor Events: 34

### Nation Hall

- Successful opening in each residence hall despite the heavy rain we received on move-in day
- Successful sustainability efforts in collecting recycling weekly in each of the residence halls
- Provided recycling efforts with Move In Mayhem
- While the coronavirus forced the residence halls to abruptly close in mid-March, the staff came together and effectively helped close the residence halls with limited notice
- Programming:
  - Total programs: 111
  - All halls: 8 (four from staff; four from hall council)
  - Campus sponsored events: 46
  - Planned floor events: 56
  - Spontaneous community builders: 1
  - Staff GPA award for Fall 2019

### Tanner Complex

- 87 programs offered during academic year
- 5 All Hall programs
- 36 campus sponsored events
- 45 planned floor events offered
- 1 spontaneous community events offered

### Trout Hall

- 42 programs offered during academic year
- 5 All Hall programs
- 16 campus sponsored events attended
- 21 planned floor events

### Dellinger Hall

- Successful opening
- Late Fall/Early Spring - Learning Oriented Programming
- Cohesive team Unit
- Programming:
  - Total programs: 97
  - All Hall: 5
  - Campus Sponsored: 45
  - Planned Floor Events: 47

### Willard Hall

- Retention: 40 contracts for 19-20, up seven from previous year
- Successful opening in each residence hall
- Close personal community
- High rate of passing Health and Safety Checks
- Programming:
  - Total programs: 49
  - All halls: 5
  - Campus sponsored events: 25
  - Planned Floor Events: 19

## **RESIDENCE HALL ASSEMBLY (RHA)**

RHA experienced another successful year, but measured in a different way. Membership was steady and RHA provided social and educational programs that allowed residents to meet each other and get involved. Additionally, the RHA executive board attended regional leadership and business conferences which helped them develop their leadership skills and meet other student leaders across the Midwest. RHA's focus this year was on reviewing the purpose and structure of the organization. A full constitution and bylaws review were completed and await the Fall 2020 semester to ratify it.

## **NATIONAL RESIDENCE HALL HONORARY (NRHH)**

NRHH's mission advocates for the interests and welfare of residence hall students while also providing opportunities for person growth and development. The service projects the organization accomplished included: cards for the Child Advocacy Center, canned food drive, bell ringing for Salvation Army, and homeless care kits taken to Wesley House. NRHH was able to recognize the University Police Department, the housing custodial staff, the Axe Library staff, and the Gibson Dining Hall staff. This year, NRHH received over 100 OTMs from campus participants throughout the academic year. In the spring 2020 semester, the organization inducted seven new members.

## **CAMPS AND CONFERENCES**

Summer is the busiest time for Housing with respect to several activities that are going on, including camps and conferences. During the 2019 summer, University Housing had one of its biggest conference seasons yet in regard to occupants, hosting 19 different camps and conferences and totaling just over 2800 participants. This is an increase of about 400 participants over last year. The department hosted a range of different camps, including athletic groups for high school students, international groups, professional organizations, etc.

## **HALL COUNCILS Crimson Commons**

- Full Executive team from the beginning
- Programming efforts
- Volleyball Tournament and Ice-cream social
- Caramel apple bar
- Board game night
- Big Game party
- Valentine Delivery
- Campus Hall Council of the month for February according to NRHH

## **Tanner Hall**

- Small executive board team was very useful to get major programming accomplished
- Programming efforts
- Bingo
- Finals goody bags
- Football Game Watch party
- Spring Break goody bags

## **Trout Hall**

- Programming efforts
- Painting and pancakes
- Halloween program
- Thanksgiving meal
- Game night

## **Dellinger Hall**

- 1 Student Leader
- Programming highlight: primarily focused on passive programming campaign
- Created signs advertising alcohol related health and safety as well as tobacco related health facts

## **Willard Hall**

- Programming highlights:
- Lobby Hangouts
- Pancake night
- "Terrible painting"

# UNIVERSITY POLICE & Parking

In June of 2020, University Police placed an order for 12 body-worn cameras for each officer. The purchase also includes cloud storage and management of the video/audio data. Officers routinely document officer contacts and calls for service including vehicle stops and arrests. All videos associated with a crime becomes part of that case as evidence. All other videos are assigned a retention time and category and automatically purged from the system at the pre-determined time. UPD is looking forward to implementing these new tools in the Fall 2020 semester after everyone receives the required training and reviews department policy regarding the new cameras and their operation.

UPD continues to offer training to students, faculty & staff when requested, on various safety topics including, but not limited to active shooter response. UPD recruited and hired 3 officers to fill vacancies in the last year.



## EMPLOYEES

4

Students

15

Full-Time

3

Part-Time



**1,639**  
Twitter Followers

**1,008**  
Instagram Followers

**2,298**  
Facebook Followers



# IN MEMORIAM



**Parker Lawrence**

August 7, 1998 - August 9, 2019

Major: Nursing

Minor: Women's Health



**Tammy Aggus**

January 22, 1965 - March 8, 2020

Major: Master's in Teaching

Emphasis: Secondary Education

*Rest in Peace,  
Gorillas*

#OAGGAG





# Pittsburg State University