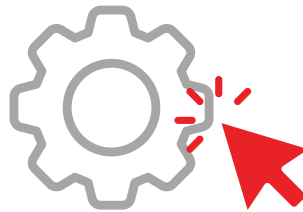




# Soft Phone Mac Tip



1. While in the Avaya window, click the gear in the top right corner.



2. You will see the below dialog box, click Support, then click Reset Application. You will be taken back to where you started, allowing you to enter your email, password, etc.

