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Important information about your communication preferences

Soon TIAA will change how we categorize certain types of disclosures and reports in our Communication Preference Center to serve you better. **No action is required on your part.**

What you should know

According to our records, you receive **regulatory disclosures, forms, reports and other account statements** by email. However, **Investment advisor disclosure brochures, brochure supplements, and advice and planning reports** are sent by traditional U.S. mail to your mailing address.

Starting in March, TIAA will combine these two categories into one, and all of these communications:

- Will only be sent to your email.
- Will be relocated within the “other account statements” section when you access your account at **TIAA.org**.

TIAA provides you with a range of information to keep you informed about your retirement plan and investments, as well as help you protect your financial well-being. This change is intended to make it easier for you to manage this important information and to update your account if changes are required.

Note: Certain other communications—such as proxy statements, prospectuses and retirement plan sponsor messages—are not affected by this change. You will continue to receive this other information based on the preferences you previously selected—whether by email or by U.S. mail. This may be a good time to revisit all your TIAA communication preferences.

Consider going totally paperless

You can update your preferences so that all TIAA communications can come to you electronically. TIAA's eDelivery is not only fast and secure but also gives you easy access to electronic documents

anytime, anywhere using our website or mobile app. Less paper means reduced clutter and waste —so it's good for you and the environment.

Go to **TIAA.org/GoPaperless** to review and update your preferences. You will be prompted to sign in to your account. From there, you can choose email for all the types of communications we send you. You can also request text notifications for security alerts.

If you have questions, please contact TIAA at **800-842-2252**, weekdays, 8 a.m. – 10 p.m. (ET).